



## Park Wardens

2<sup>nd</sup> March - 2<sup>nd</sup> November 2020

### **Park description:**

Set in the heart of Norfolk, Applewood Countryside Park is a family-friendly campsite with a loyal and happy customer base that caters for touring caravans, motorhomes, tents, large groups and rallies across its 110-pitch site. It also offers six cosy Glamping Pods and five luxury en-suite Shepherd's Cabins. Facilities include modern shower rooms and toilets, including two fully accessible/ family wet rooms, children's play area and laundry facilities.

We boast a great location next to Banham Zoo, within walking distance to the village of Banham and its amenities; pub, convenience store, local butchers, takeaway restaurant. Close to famous spots such as Bury St Edmunds, Norwich, Thetford Forest and the Norfolk coast.

### **Job summary:**

We are looking for a driven and enthusiastic individual or couple to join our small but busy team where a love for the big outdoors and caravanning is a must! This will be an operational, varied and people focused role, supporting the management team in ensuring the smooth running of the campsite.

.Key duties include but will not be limited to:

- Ensuring a friendly welcome to all, greeting and assisting guests upon arrival
- Responding to general queries and being on call to check in late arrivals and respond to emergency situations
- Ensuring the site is maintained to a 5\* standard, undertaking daily cleaning and basic maintenance tasks

### **Who we're looking for:**

The ideal candidate(s) will need to be experienced, full of energy and enthusiasm for caravanning, with great attention to detail. You'll need to have a positive, can-do attitude, and a practical, resourceful and common sense approach to tasks. Focused on delivering exceptional guest service, you will be people focused and safety aware with the ability to use your initiative and trouble shoot under pressure.

A full driving licence is essential with trailer towing advantageous to assist with towing and manoeuvring caravans.

### **Salary/ Hours:**

This is a seasonal, onsite position from 2<sup>nd</sup> March to 2<sup>nd</sup> November where you will be on duty in the evenings and at weekends.

A fair hourly rate is offered, with holiday pay, pension scheme and additional benefits as detailed below.

**What you'll get:**

The successful candidate(s) will be expected to provide their own accommodation in the form of a caravan or motorhome. You'll receive a hard standing pitch, complete with electric hook-up, parking space and WiFi, free of charge for the duration of your contract, including some setting up time prior to the first day of employment. Protective clothing and uniform will be provided, plus laundry allowance.

As part of our team you'll receive a full induction and in-house training as well as a comprehensive benefit and reward scheme including retail discounts and complimentary entry to Banham Zoo and ROARR! Dinosaur Adventure.

A vibrant working environment within an award-winning campsite, we're an equal opportunities employer. This is an excellent opportunity for someone to start their next adventure in a family run and rapidly growing business.

**How to apply:**

Please submit your CV along with a covering letter, outlining why you would be suitable for this position, to Kiera Goymour, Applewood Countryside Park, Kenninghall Road, Banham, NR16 2HE or e-mail [kiera.goymour@applewoodhall.co.uk](mailto:kiera.goymour@applewoodhall.co.uk).

**Please note this vacancy may close at any time once sufficient applications have been received. Early submission of your application is therefore encouraged.**