



Housekeeping & Cleaning Assistant

£11.50 p/hr

Job summary: Are you someone who is passionate about delivering high standards of cleaning with a positive, can-do attitude? We'd love to hear from you if so!

An exciting opportunity has arisen for a Housekeeping & Cleaning Assistant to join our small and welcoming team here at Applewood Countryside Park; a popular family-friendly campsite that attracts over 8,000 guests annually with excellent facilities, luxury glamping and seasonal events.

This is an 'As and When' role with hours to suit the needs of this seasonal business, however regular working days are usually Monday and Friday each week (from 9am), with 1-2 additional days over the course of the week which will include some weekends (maximum 2 per month) on a permanent zero-hours basis.

Due to the nature of the business, the successful applicant will be required to work Bank Holidays and provide holiday cover where necessary.

Responsibilities will include but will not be limited to:

- Daily cleaning of our guest shower, toilet and laundry facilities - maintaining a high standard of hygiene and cleanliness
- Cleaning and servicing luxury Glamping Pods and Shepherd's Cabins - this will include bathrooms, bedrooms (including bunk beds), kitchens and living areas
- Daily check and clean of our Games Den
- Regular check of refuse and recycling points and pitches to ensure they are tidy and rubbish free
- Ensuring cleaning equipment and linen cupboards are maintained and stocked at the end of each shift
- Reporting any maintenance issues/ faults to Park Manager
- Ensuring that the correct company image and standards are maintained at all times
- Engaging guests in a friendly and professional manner

Skills required:

- Previous cleaning experience preferred, but not essential
- The ability to perform physically demanding work to tight timescales
- Smart, well presented with strong attention to detail
- Ability to organise, multitask, and prioritise
- Friendly, approachable with a passion for great customer service

How to apply: Please apply with your current cv and covering letter to info@applewoodholidays.co.uk

Please note this vacancy may close at any time once sufficient applications have been received. Early submission of your application is therefore encouraged.

About Applewood Countryside Park:

Recently awarded Camping, Glamping & Holiday Park of the Year at the 2024 East of England Tourism Awards, Applewood Countryside Park is a family owned business in the South Norfolk village of Banham.

With a loyal and happy customer base, the campsite is open February to December for touring caravans, motorhomes, tents, large groups and rallies across its 110-pitch site. It also offers six cosy Glamping Pods and five luxury en-suite Shepherd's Cabins and a growing programme of seasonal events.

Facilities include modern shower rooms and toilets, two fully accessible/ family wet rooms, laundry facilities, complimentary WiFi, a children's play area, an undercover Games Den, and a large meadow perfect for dog walks, games and activities.

The campsite boasts a great location next to Banham Zoo (with guests entitled to discounted entry), and is within walking distance to the village of Banham and its amenities; pub, convenience store, local butchers, takeaway restaurant. It's also close to popular spots such as Bury St Edmunds, Norwich, Thetford Forest and the Norfolk coast.